

PwC and OverIT

An innovative approach to Field Service Management

Industrial Manufacturing



Business Needs



Coverage by the solution

- > **Learning & Development**
 - Training the operators in remote
 - Simulation of work processes and unfavourable contexts
- > **Managing Maintenance**
 - Monitoring of maintenance tickets, with useful information
 - Remote assistance by experienced operators
 - Support on hands-free activities
- > **Efficiency of production activities**
 - Introduction of wearable and hands-free support tools
 - Monitoring of activities and projects
- > **Health & Safety**
 - Monitoring of the status of health of the operators and of potential risk from hazardous products and assets
 - Monitoring the psycho-physical state of the operators and related trends
 - Implementation of timely interventions in the event of hazardous situations to the health of operators
- > **Access Management**
 - Management of access policies and use of company assets
 - Management of access policies to company departments
 - Management of licences/ certifications required for field activities

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