



Supporting you in preventing, managing and resolving tax disputes

Tax Dispute Resolution

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Tax audit is an integral part of the tax authorities' enforcement program. Dealing with tax authorities can be challenging in terms of documentation requirements, deadline for submitting clarifications and understanding of the tax regulations and tax audit/administrative processes.

Businesses are generally required to comply with tax audit requirements within specific timeframes, which entails the various relevant teams to react quickly and appropriately and the overall process to be managed effectively.

The lack of relevant staff experience and clear process to manage the tax audit requirements may lead to tax assessments and penalties, with a risk of potential reputational damage.

How can PwC help?

PwC Tax Dispute Resolution services aim at supporting you in preventing, managing and resolving tax disputes. Efficient tax dispute resolution will often be much about preventing a dispute as it is about managing and resolving disputes when they occur.

Preventing a tax assessment requires a pre-audit review to be done in due course. With many VAT registered businesses receiving requests for information and notices of VAT audits, it is critical that all VAT compliance obligations are in order prior to Tax Authorities engagement or audit. At present, taxpayers are often given five working days to revert on any requested information and it is therefore becoming increasingly important for businesses to ensure their VAT accounting and record keeping processes and controls are in order.

PwC team has extensive experience working with tax authorities in the region and globally, with a thorough understanding of tax audit approach, tax assessment methodology and penalty regime application. PwC can assist you through the various interactions with the tax authorities, from the preliminary stages of filing a tax clarification request, during a tax audit and up to filing an objection or appeal.

Additionally, PwC is part of a global network of professionals spread around the globe with global tax dispute resolution experience covering multiple tax disciplines and business areas that can provide multi-territory support where this is required.

PwC offerings

VAT Audit Readiness

Reviewing the record keeping processes and controls to identify any potential areas of VAT non-compliance and ways to mitigate the issues and exposure your business may face prior to a tax audit.

Voluntary disclosure

Support in preparing voluntary disclosure forms and formal letters addressed to the tax authority in case of an error identifying in your VAT returns including details of the matter disclosed, legal references and impact of VAT due.

VAT refund claim

Assistance with the formalities of filing a 'VAT refund claim request', advising on the documentation required to support the tax authorities requests and assisting in following up with the tax authorities on this matter until the VAT refund request is approved.

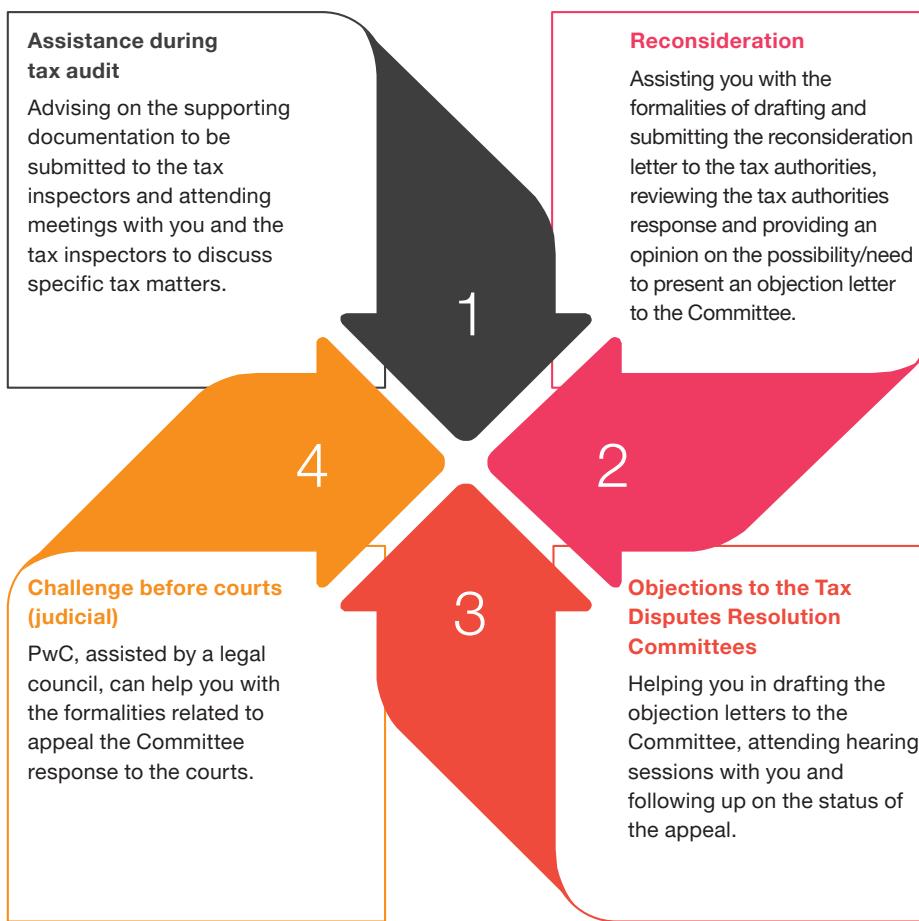
Tax clarifications

Assistance with the formalities to submit a 'Tax Technical Clarification Form' and the formal letter to be addressed to the tax authorities for the matter identified. Our services include the analysis of the VAT legislation and guidance to assess the VAT treatment along with advising on the supporting documents to be submitted with the clarification form.



Tax audit and litigation

PwC can assist you throughout the tax audit and litigations process



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Why PwC?

Substantial experience in tax administration

Our team of professionals combines local and international tax and tax dispute resolution, including strong Arabic skills and experience working with international tax policy bodies such as the OECD, UN and foreign Ministries of Finance.

We will leverage on our experience with tax litigation to assess all the parameters of complex tax issues and help you develop consistent and defensible arguments in support of the proposed adjustments. We will work with you for a prompt resolution of your tax cases.

In countries such as the UAE, the experienced Tax Agent's service will be crucial to handle assessment notices that may arise in future for taxpayers. We are ideally placed to play this role as PwC is registered as a Tax Agency with the Federal Tax Authority in the UAE.

Relationship with Tax Authorities

We have advised the GCC States on the GCC VAT Framework and understand fully the proposed legislation and how it would apply to businesses. PwC also supported a number of GCC Governments with their VAT implementation. Our experience dealing with tax authorities will prove invaluable in applying best practices and attending to uncertainties in the application of the law.

Tax Litigation Network

PwC's Global Indirect Taxes Litigation Network is committed to helping businesses prepare for and resolve disputes with the Tax Authorities in the most cost- and time-efficient manner. The global nature of the network ensures that our people are well placed to assist not only with single-country disputes but also with the efficient handling of cross-border and disputes, drawing on experience from other national laws and practices.

With the support of our global network, we will help you with the assessment of risks and exposures and provide you with the right level of support in your tax disputes, audits, and examinations.

PwC's strength lies in its ability to leverage on a dedicated team of tax and legal specialists based across the Middle East.