

SDG 9: Industry, innovation and infrastructure Build resilient infrastructure, promote inclusive and sustainable industrialisation and foster innovation







With 193 governments coming together to agree a common framework to tackle 17 major world issues by 2030, business engagement to achieve them is seen as critical. So how do you understand the implications of the SDGs and prioritise them? How do you quantify and minimise the potential risks, and explore the opportunities?

This is an extract from PwC's Navigating the SDGs: a business guide to engaging with the UN Global Goals 2016 on SDG 9 Industry, innovation and infrastructure. For more on the other 16 SDGs, go to www.pwc.com/ globalgoals

What's the global challenge?

- Physical infrastructure has far-reaching and long-lasting effects on the economy, environment and quality of life. Investments in **public services** such as energy, transport, ICT infrastructure, waste and water are also among the **largest and longest-term capital investments** that society makes. This means, in order to build a sustainable and resilient future, it is crucial to get infrastructure right from the outset.
- Many infrastructure systems are **aged and in need of replacing** or updating, in order to prevent the inefficiencies and problems of reliability which can mount up. **Early and smart investment** can save maintenance, inefficiency costs and natural resources and ensure a better system in which business can thrive.
- Climate change often creates additional capacity needs for and/or poses risks to critical physical infrastructure, making the **need for resilient systems** more urgent than ever. Risks include increasingly frequent and more severe events such as **floods, tsunamis and heat waves**. Designing for climate resilience from the outset can reduce the future costs of climate-proofing.

- It is estimated that the global shortfall on necessary basic infrastructure investments needs is \$1 trillion.¹ Globally, about 2.6 billion people cannot access a reliable electricity source, with another 2.6 billion without basic sanitation access. 1.5 billion do not have access to reliable phone services, and over 4 billion are without the internet.^{2,3}
- Innovation is a key driver of business growth, with gains from innovation not only profitable but also likely to create significant social value. Research and development (R&D) investment, when integrated into business models, can produce significant growth. This may be through updating existing technologies, or through breakthroughs which open up new markets.⁴
- Disruptive technologies, which grow fast and reduce in cost, such as solar photovoltaics, electric cars, smart phones and wireless communications can be drivers of rapid shifts in the markets, and lay the foundations for more sustainable societies.

Why does it matter for business? And what can business do?

Adequate and resilient infrastructure underpins future economic growth, and is the means by which people access the resources they need for a high quality of life. While infrastructure has often been seen as the responsibility of governments, intensifying pressures such as population growth and climate impacts mean there are growing opportunities for business to apply its resources and expertise in this space.

- Þ Effective and accessible public transport and roadways are important operational factors driving efficiency in supply chains and distribution networks. Public private partnerships are becoming increasingly important, with private companies in the infrastructure and finance sectors supporting government to deliver improved transport systems that enhance the environment for communities and business.
- Þ Businesses are beneficiaries of **reliable and sustainable** local municipal services, such as waste collection and water services. Conversely, where services are inefficient this can be a cost to business and wider economic growth.
- Do you have a programme in place to **upgrade** your own transport and/or building infrastructure, or built in to your supply chain (due to your commissioning of work) to ensure it is resource efficient, resilient and sustainable?
- If you operate or source from a developing nation, could you invest in transport improvements that would deliver direct business benefits to you, as well as supporting the broader economic development of your host community?
- If appropriate for your sector, can your business contribute to improving local municipal services? This may be through strategic or in-kind support, or via financial investments. Or are there opportunities for you to get involved in
- infrastructure public private partnerships, and have you explored the potential grants, tax breaks or other incentives that might be available?
- Disruptive technologies pose risks and opportunities for business. Agile, innovative companies that successfully harness disruptive technologies can reap huge rewards: some have successfully transformed whole sectors - think of Skype and long distance calls or Uber and taxis.⁵
- ICT is an area of infrastructure in which businesses may be underperforming. Infrequent systems updates are often a source of inefficiency, and may reduce competitiveness in an increasingly digital marketplace.
- Do you know how disruptive technologies and innovative business models are impacting your market? Do you consider your vulnerability to your assets becoming "stranded assets" as part of your risk analysis and strategy reviews? Stranded assets are assets that lose their economic value well ahead of their expected useful life, typically as a result of changes in legislation, regulation, market drivers, societal norms or major environmental risks.
- Are you making the most of the potential for digital to transform both what you do, and how you do it? Do you need to invest more in this area to sustain and grow your business?

- Technological innovation and research and development (R&D) are high-value economic activities. Growing these areas in developing countries can help boost the economy and build the capacity of higher skilled and more educated workforce.
- If you operate in developing nations, are you actively seeking to build your in-country technological and R&D capacity? Could this give you better insight into meeting your customers' needs in those markets?
- *Could you add value by fostering innovation in your supply* chain, perhaps by sourcing from developing countries in order to promote R&D?
- Small scale industrial and other enterprises are a fundamental part of the economic fabric in developing countries, and they play a crucial role in furthering growth, innovation and prosperity. Yet, they are strongly restricted in accessing the capital they need to grow and expand, with nearly half of SMEs in developing countries rating access to finance as a major constraint.⁶

Are your developing country suppliers constrained by lack of access to capital? Are there creative ways you could help them access credit or other financial services?

You could also think about:

- Ways that you could help improve **access to ICT** and the internet in developing countries, either via your business activities or through community engagement.
- Whether your business has a Chief Information Officer at Board level. This is someone responsible for ICT and critical information resources. They have a key role in innovation and the long term quality, reliability and resilience of your business: their voice needs to be heard at the highest level.
- *Infrastructure investment* which can make a reliable return in the long-term, with stable and predictable cash flows, at the same time as helping drive economic growth in developing nations. Are there ways that your business may be able to take advantage of investing in infrastructure, perhaps with regard to staff pensions?

Key links to other SDGs:



Goal 6 – Clean water and sanitation: physical infrastructure is a necessary precursor to effective water and sanitation. The challenge which infrastructure has to meet is more pronounced in remote, water-pressured or very densely populated areas.

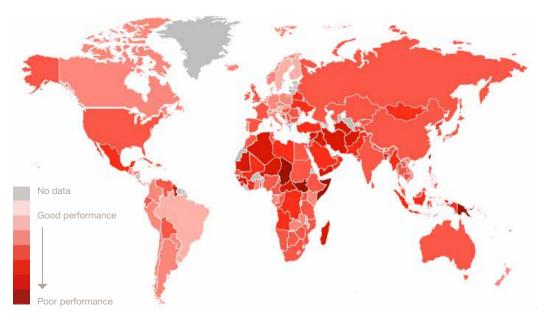
Goal 7 – Affordable and clean energy: access to energy is as much an issue of infrastructure as it is production; grids and other infrastructure facilitate the distribution of produced energy.

Goal 11 – Sustainable cities and communities: well-designed and efficient infrastructure is integral to the functioning of cities and urban areas.

Goal 13 – Climate action: climate impacts (such as extreme weather events) place physical infrastructure at risk of damage and destruction, and mean that some infrastructure may no longer be fit for purpose (e.g. hospitals not equipped to maintain a suitable room temperature during heat waves). Planning and building of infrastructure should therefore include climate resilience as a priority.

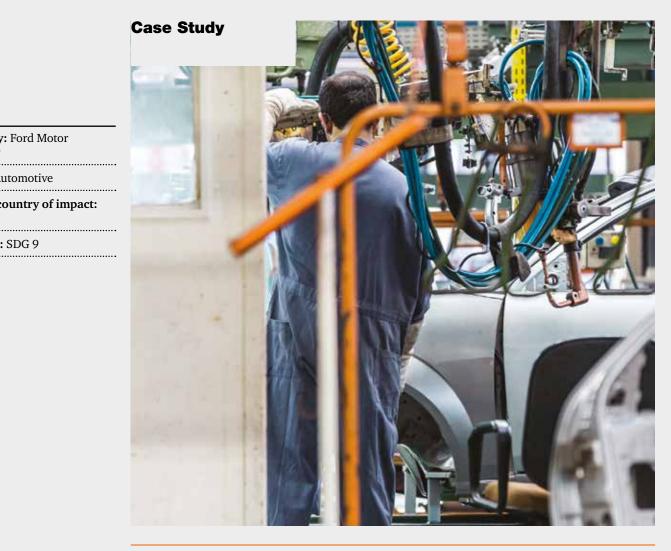
The lie of the land – exploring the distance to cover to achieve

Target 9.4: By 2030, upgrade infrastructure and retrofit industries to make them sustainable, with increased resource-use efficiency and greater adoption of clean and environmentally sound technologies and industrial processes, with all countries taking action in accordance with their respective capabilities



Targets inf**cus**

There are eight targets for this SDG. The first is to "Develop quality, reliable, sustainable and resilient infrastructure, including regional and trans-border infrastructure, to support economic development and human well-being, with a focus on affordable and equitable access for all". We've illustrated target 9.4 in the heat map - "By 2030, upgrade infrastructure and retrofit industries to make them sustainable, with increased resourceuse efficiency and greater adoption of clean and environmentally sound technologies and industrial processes, with all countries taking action in accordance with their respective capabilities". For details on the remaining targets, please see 'Global Goals and targets' on page 6.



The 10-acre "living roof" planted over ten years ago is thriving and paying-off

Global Challenge: Building new sustainable industrial plants is hard enough. However, what it is even harder is to redevelop an existing old industrial facility and make it more efficient and sustainable.

Business Response: Ford's River Rouge Plant was built in 1917, after 83 years, in the year 2000, it underwent a major redevelopment. In addition to modernising the production line with innovative solutions, making the plant more "employee friendly" and increasing the natural light throughout the plant, Ford invested in a "living roof". 90% of the truck plant final assembly building was covered with plants, mainly drought resistant species of sedum. Ford's leadership regarded this investment as a business decision and not as corporate sustainability project. This was just the beginning of the company's journey of embedding sustainability throughout their operations and products. The company has set out a number of quantified targets aiming e.g. to reduce their water use, reduce carbon emissions and improve fuel efficiency of their vehicles.

Benefits: The green roof was created as a part of an innovative water management plan; the landscape-based infrastructure is less costly as it needs minimum use of pipes; it acts as a natural filter of rainwater which means chemical-based treatment isn't needed; it helps to manage excess storm water as its vegetation can hold up to an inch of water; the green roof acts as a natural temperature controller, it keeps the building an (estimated) 10 degrees cooler in the summer and 10 degrees warmer in the winter, which reduces energy cost by about 5%; the green roof requires much less maintenance than a standard roof; and it produces oxygen which helps to offset Ford's CO2 emissions. In addition, the roof provides a thriving habitat for nesting birds, butterflies and insects, which helps to maintain the biodiversity in the area.

https://www.thehenryford.org/visit/ford-rouge-factory-tour/highlights/living-roof/

http://www.greenroofs.com/projects/pview.php?id=12

https://www.youtube.com/watch?v=H_jAjI3kVV0

general info: http://www.treehugger.com/sustainable-product-design/fords-giant-green-roof-started-ten-years-ago-how-

Company: Ford Motor Company

Sector: Automotive

Region/country of impact: USA

Aligns to: SDG 9

Global Goals and targets

Please note 'Targets' are referenced as n.1 n.2 n.3 etc. 'The means of implementing the targets' are referenced as n.a n.b n.c etc.



Goal 9. Build resilient infrastructure, promote inclusive and sustainable industrialization and foster innovation

- 9.1 Develop quality, reliable, sustainable and resilient infrastructure, including regional and transborder infrastructure, to support economic development and human well-being, with a focus on affordable and equitable access for all
- 9.2 Promote inclusive and sustainable industrialization and, by 2030, significantly raise industry's share of employment and gross domestic product, in line with national circumstances, and double its share in least developed countries
- 9.3 Increase the access of small-scale industrial and other enterprises, in particular in developing countries, to financial services, including affordable credit, and their integration into value chains and markets
- 9.4 By 2030, upgrade infrastructure and retrofit industries to make them sustainable, with increased resource-use efficiency and greater adoption of clean and environmentally sound technologies and industrial processes, with all countries taking action in accordance with their respective capabilities
- 9.5 Enhance scientific research, upgrade the technological capabilities of industrial sectors in all countries, in particular developing countries, including, by 2030, encouraging innovation and substantially increasing the number of research and development workers per 1 million people and public and private research and development spending

- 9.a Facilitate sustainable and resilient infrastructure development in developing countries through enhanced financial, technological and technical support to African countries, least developed countries, landlocked developing countries and small island developing States
- 9.b Support domestic technology development, research and innovation in developing countries, including by ensuring a conducive policy environment for, inter alia, industrial diversification and value addition to commodities
- 9.c Significantly increase access to information and communications technology and strive to provide universal and affordable access to the Internet in least developed countries by 2020

Sources

.....

- GreenBiz, Sustainable Development Goal 9: Build resilient infrastructure, webpage http://www.greenbiz.com/article/sustainable-development-goal-9build-resilient-infrastructure
- 2 UN Sustainable Development Goals, Goal 9: Build resilient infrastructure, promote sustainable industrialization and foster innovation, webpage http://www.un.org/sustainabledevelopment/infrastructure-industrialization/
- 3 UNDP, Goal 9: Industry, innovation, infrastructure, webpage http://bit. ly/1FR90dp
- 4 PwC Advisory Oracle practice, How to drive innovation and business growth Leveraging emerging technology for sustainable growth, 2012 http://pwc. to/22mDjW6
- The Economist, What disruptive innovation means, 2015 http://econ.st/1z08lF1
 http://www.eib.org/infocentre/press/news/all/supporting-smes-in-developing-
- 6 http://www.eib.org/infocentre/press/news/all/supporting-smes-in-developingcountries.htm

How well are countries performing against the indicators that sit behind the SDG goals and targets?

SDG 9 Indicator Profile: R&D expenditures

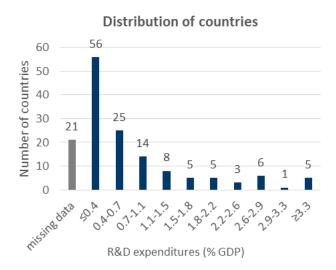
(NB. this table is from the SDG Index & Dashboards - Global Report)



R&D expenditures (% GDP)

Country	Value/Ra	ting	Country	
Korea, Rep.	4	•	South A	fr
Israel	3.9	•	Belarus	
Finland	3.5	•	Greece	
Japan	3.4	•	Iran	
Sweden	3.4	•	Latvia	
Denmark	3	•	Mali	
Germany	2.9	•	Morocco	С
Switzerland	2.9	•	Ukraine	!
Austria	2.8	•	Argenti	na
Slovenia	2.8	•	Bulgaria	ł
USA	2.8	•	Gabon	
Iceland	2.6	•	Uganda	
Australia	2.4	•	Botswar	ıa
France	2.3	•	Senegal	
Belgium	2.2	•	Tanzani	a
Estonia	2.2	•	Costa Ri	Ca
Netherlands	2.2	•	Cyprus	
Singapore	2.1	•	Mozaml	о.
China	2	•	Romani	a
Czech	1.9	•	UAE	
Republic			Chile	
Canada	1.7	•	Egypt	
Ireland	1.7	•	Ghana	
Norway	1.7	•	Jordan	
UK	1.7	•	Mauriti	us
Portugal	1.5	•	Mexico	
Luxemb.	1.4	•	Moldova	a
Hungary	1.3	•	Monten	eg
Italy	1.3	•	Uruguay	y
New	1.3	•	Armeni	
Zealand			Mongol	ia
Spain	1.3	•	Nepal	
Brazil	1.2	•	Pakistar	1
Malaysia	1.1	•	Thailan	d
Russia	1.1	•	Togo	
Tunisia	1.1	•	Zambia	
Kenya	1		Albania	
Serbia	1	•	Azerbai	ja
Lithuania	0.9		Bolivia	,
Poland	0.9	•	Burkina	L
Turkey	0.9		Faso	
Croatia	0.8	•	Colomb	ia
India	0.8		Ecuador	
Malta	0.8	•	Ethiopia	
<u></u>	0.0	-	2000000	-

Country	Value/Ra	ating
South Africa	0.8	•
Belarus	0.7	
Greece	0.7	•
Iran	0.7	
Latvia	0.7	•
Mali	0.7	
Morocco	0.7	•
Ukraine	0.7	
Argentina	0.6	•
Bulgaria	0.6	
Gabon	0.6	•
Uganda	0.6	
Botswana	0.5	•
Senegal	0.5	
Tanzania	0.5	•
Costa Rica	0.5	•
Cyprus	0.5	•
Mozamb.	0.5	•
Romania	0.5	•
UAE	0.5	•
Chile	0.4	•
Egypt	0.4	•
Ghana	0.4	•
Jordan	0.4	•
Mauritius	0.4	•
Mexico	0.4	•
Moldova	0.4	•
Montenegro	0.4	•
Uruguay	0.4	•
Armenia	0.3	•
Mongolia	0.3	•
Nepal	0.3	•
Pakistan	0.3	•
Thailand	0.3	•
Togo	0.3	•
Zambia	0.3	•
Albania	0.2	•
Azerbaijan	0.2	•
Bolivia	0.2	•
Burkina	0.2	•
Faso		
Colombia	0.2	



ountry	Value/Rat	ing		Country
azakhstan	0.2	•		Iraq
yrgyzstan	0.2	•		Lesotho
acedonia	0.2	•	Li	beria
igeria	0.2	•	Mala	wi
anama	0.2	•	Myanı	nar
Sri Lanka	0.2	•	Niger	
Algeria	0.1	•	Rwanda	
Burundi	0.1	•	Sierra Le	one
Cabo Verde	0.1	•	Trinidad	
Congo, Dem.	0.1	•	and Tobag	go
Rep.			Zimbabwe	2
Gambia	0.1	•	Angola	
Indonesia	0.1	•	Bhutan	
Kuwait	0.1	•	Cameroon	
Madagascar	0.1	•	Congo, Rep.	
Namibia	0.1	•	Cote d'Ivoir	e
Oman	0.1	•	Dominican	
Paraguay	0.1	•	Republic	
Philippines	0.1	•	Guyana	
Saudi Arabia	0.1	•	Honduras	
Tajikistan	0.1	•	Jamaica	
Afghanistan	0*	•	Lao PDR	
Bangladesh	0*	•	Lebanon	
Benin	0*	•	Mauritania	
Bosnia and	0*	•	Nicaragua	
Herzegovina			Peru	
Cambodia	0*	•	Qatar	
CAR	0*	•	Sudan	
Chad	0*	•	Suriname	
El Salvador	0*	•	Swaziland	
Guatemala	0*	•	Venezuela	
Guinea	0*	•	Vietnam	
Haiti	0*	•	Yemen	

Source : UNESCO (2016). Years : 2005-2012. Detailed metadata and quantitative thresholds used for each indicator are available online at www.sdgindex.org. Data refer to the most recent year available during the period specified.

0.2

0.2

0.2

0.2

Georgia

0.8

Slovakia

How well are countries performing against the indicators that sit behind the SDG goals and targets?

SDG 9 Indicator Profile: Logistics Performance Index

(NB. this table is from the SDG Index & Dashboards - Global Report)



Logistics Performance Index (1-5)

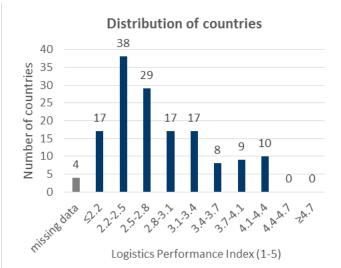
Country	Value/Rating	Country
Germany	4.3 •	Morocco
•	4.3	Poland
Singapore		Vietnam
Japan Nothorlando	4.2	
Netherlands	4.2 •	Latvia
Norway	4.2 •	Malawi
UK	4.2 •	Mexico
USA	4.2 •	Panama
Belgium	4.1 •	Brazil
Canada	4.1 •	Bulgaria
Sweden	4.1 •	Croatia
Australia	4 •	Cyprus
France	4 •	Egypt
Switzerland	4 •	India
Luxemb.	3.9 •	Indonesia
Denmark	3.8 •	Oman
Ireland	3.8 •	Argentina
Italy	3.8 •	Jamaica
Korea, Rep.	3.8 •	Montenegro
Spain	3.8 •	Romania
China	3.7 •	Azerbaijan
New	3.7 •	Ghana
Zealand		Pakistan
UAE	3.7	Peru
Austria	3.6	Serbia
Malaysia	3.6	Belarus
Finland	3.5	Bosnia and
Turkey	3.5	Herzegovin
Portugal	3.4	Cambodia
Qatar	3.4	Dominican
Thailand	3.4	Republic
Czech	3.3	El Salvador
Republic	J.J	Jordan
Estonia	3.3 •	Liberia
Iceland	3.3	Moldova
Saudi Arabia		Namibia
	3.3	
Slovenia	3.3	Nigeria
Chile	3.2	Philippines
Greece	3.2	Russia
Hungary	3.2	Ukraine
Kuwait	3.2	Venezuela
Lithuania	3.2 •	Algeria
Slovakia	3.2 •	CAR
South Africa	3.2 •	Ecuador
Israel	3.1 •	Guatemala

Malta

3.1

•

Country	Value/R	ating
Morocco	3.1	٠
Poland	3.1	•
Vietnam	3.1	•
Latvia	3	•
Malawi	3	•
Mexico	3	•
Panama	3	•
Brazil	2.9	
Bulgaria	2.9	•
Croatia	2.9	
Cyprus	2.9	•
Egypt	2.9	
India	2.9	•
Indonesia	2.9	
Oman	2.9	•
Argentina	2.8	
Jamaica	2.8	•
Montenegro	2.8	
Romania	2.8	•
Azerbaijan	2.7	
Ghana	2.7	•
Pakistan	2.7	
Peru	2.7	•
Serbia	2.7	
Belarus	2.6	•
Bosnia and	2.6	
Herzegovina		
Cambodia	2.6	•
Dominican	2.6	
Republic		
El Salvador	2.6	•
Jordan	2.6	
Liberia	2.6	•
Moldova	2.6	
Namibia	2.6	•
Nigeria	2.6	
Philippines	2.6	•
Russia	2.6	
Ukraine	2.6	•
Venezuela	2.6	
Algeria	2.5	•
CAR	2.5	
Ecuador	2.5	•



Country	Value/Rat	ing
Macedonia	2.5	•
Mauritius	2.5	•
Paraguay	2.5	
Sierra Leone	2.5	•
Uruguay	2.5	
Albania	2.4	•
Armenia	2.4	
Benin	2.4	•
Burundi	2.4	
Colombia	2.4	•
Costa Rica	2.4	
Cote d'Ivoire	2.4	•
Georgia	2.4	
Guyana	2.4	•
Iran	2.4	
Kazakhstan	2.4	•
Kenya	2.4	
Lesotho	2.4	•
Mauritania	2.4	
Tajikistan	2.4	•
Uganda	2.4	
Burkina	2.3	•
Faso		
Chad	2.3	
Mongolia	2.3	•
Nepal	2.3	
Rwanda	2.3	•
Senegal	2.3	
Tanzania	2.3	•
Tunisia	2.3	
Zambia	2.3	•
Bhutan	2.2	
Bolivia	2.2	•

Source : World Bank (2016). Years : 2014. Detailed metadata and quantitative thresholds used for each indicator are available online at www.sdgindex.org. Data refer to the most recent year available during the period specified.

2.5

2.5

Lebanon

How well are countries performing against the indicators that sit behind the SDG goals and targets?

SDG 9 Indicator Profile: Quality of overall infrastructure (NB. this table is from the SDG Index & Dashboards - Global Report)

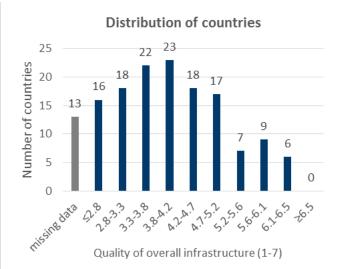


Ecuador

4.6

Quality of overall infrastructure (1-7)

Country	Value/Rat	ing
Switzerland	6.5	
Singapore	6.4	
UAE	6.4	•
Netherlands	6.3	
	-	-
Finland	6.2	•
Japan	6.2	•
Austria	6	•
Iceland	6	•
France	5.9	•
Germany	5.9	•
Denmark	5.8	•
USA	5.8	•
Portugal	5.7	•
Spain	5.7	•
Korea, Rep.	5.6	•
Luxemb.	5.6	•
Malaysia	5.6	•
Qatar	5.6	•
Sweden	5.6	•
Belgium	5.4	•
Canada	5.4	•
UK	5.3	
Sri Lanka	5.1	•
Estonia	5	
New	5	
Zealand	Э	•
	F	
Norway	5	•
Australia	4.9	•
Czech	4.9	•
Republic		
Ireland	4.9	•
Lithuania	4.9	•
Oman	4.9	•
Saudi Arabia	4.9	•
Slovenia	4.9	•
Turkey	4.9	•
Azerbaijan	4.8	•
Latvia	4.8	•
Panama	4.8	•
Hungary	4.7	
Namibia	4.7	
Chile		
	4.6	
Croatia	4.6	•
Cyprus	4.6	•
Fanadar		



	Country	Value/Ra	ting		Country
	Guyana	3.6	•		razil
ł	Romania	3.6		Ban	gladesh
2	Zambia	3.6	•	Buru	ndi
I	Dominican	3.5		Malav	vi
I	Republic			Mozan	nb.
I	Moldova	3.5	•	Nepal	
I	Montenegro	3.5		Madaga	scar
I	Pakistan	3.5	•	Venezue	ela
τ	Uganda	3.5		Benin	
V	Vietnam	3.5	•	Paraguay	
1	Algeria	3.4		Chad	
(Cambodia	3.4	•	Lebanon	
I	Bolivia	3.3		Mauritani	a
(Costa Rica	3.3	•	Myanmar	
I	Kyrgyzstan	3.3		Nigeria	
I	Mongolia	3.3	•	Sierra Leon	ne
I	Philippines	3.3		Haiti	
(Colombia	3.2	•	Guinea	
ł	Ethiopia	3.2		Afghanista	ın
I	Mali	3.2	•	Angola	
I	Nicaragua	3.2		Belarus	
I	Peru	3.2	•	Burkina	
I	Bosnia and	3.1		Faso	
ł	Herzegovina			CAR	
(Cameroon	3.1	•	Congo, Der	n.
ł	Egypt	3.1		Rep.	
(Gabon	3.1	•	Congo, Rep).
S	Serbia	3.1		Iraq	
1	Fanzania	3.1	•	Niger	
(Ghana	3		Sudan	
I	Liberia	3	•	Suriname	
2	Zimbabwe	3		Togo	
1	Argentina	3	•	Yemen	

Source : WEF (2015). Years : 2014/2015. Detailed metadata and quantitative thresholds used for each indicator are available online at www.sdgindex.org. Data refer to the most recent year available during the period specified.

Cabo Verde

3.6

How well are countries performing against the indicators that sit behind the SDG goals and targets?

SDG 9 Indicator Profile: Mobile broadband subscriptions (NB. this table is from the SDG Index & Dashboards - Global Report)



Lithuania

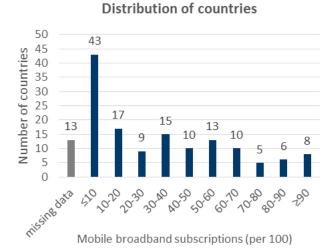
48.2

•

Mobile broadband subscriptions (per 100)

Country	Value/Ratin	ıg	Country	Value/Rati	ing
Singapore	149.3	•	Moldova	47.2	•
Finland	123.5	•	Belgium	46	•
Japan	120.5	•	Uruguay	45.5	•
Australia	110.5	•	Germany	44.7	•
Sweden	108.7	•	Azerbaijan	43.9	•
Korea, Rep.	105.3	•	Cabo Verde	42.6	•
Denmark	103.8	•	Lebanon	41.8	•
USA	98	•	Slovenia	41.8	•
UAE	89	•	Venezuela	40.9	•
UK	87.2	•	Ghana	39.9	•
Norway	86.7	•	Macedonia	38	•
Saudi Arabia	85.1	•	Zimbabwe	37.8	•
New	81.3	•	Romania	37.6	•
Zealand			Portugal	36.7	•
Luxemb.	80.5	•	Greece	36.1	•
Estonia	77.4	•	Chile	35.6	•
Qatar	76.8	•	Namibia	34.2	•
Iceland	74.7		Turkey	32.3	•
Botswana	74.1	•	Argentina	32.1	•
Costa Rica	72.7		Cyprus	32.1	•
Oman	67.3	•	Egypt	31.1	•
Ireland	67.2		Armenia	31	•
Spain	66.8		Tunisia	30.9	•
Croatia	65.3		Jamaica	30.8	•
Austria	64.3		Mauritius	28.7	•
Switzerland	63.4		Albania	28.2	•
Netherlands	62.3	•	Hungary	26.3	•
Latvia	62.1		Dominican	25.4	•
Italy	61.4		Republic		
Russia	60.1		Panama	25.2	•
South Africa	58.5	•	Colombia	25	•
Bulgaria	58.1		Indonesia	24.2	•
Kazakhstan	57.2	•	Montenegro	23.1	•
France	56.9		China	21.4	•
Malta	56.8	•	Kyrgyzstan	19.1	•
Poland	54.9		Trinidad	18.9	•
Serbia	53.7	•	and Tobago		
Israel	53		Vietnam	18.8	•
Czech	52.3	•	Mongolia	18.2	•
Republic			Georgia	16.4	•
Thailand	52.3		Jordan	16.1	•
Brazil	51.5	•	Bhutan	15.6	•
Slovakia	50.1		Morocco	15	•
Canada	50	•	Senegal	14.1	•

Bolivia



_				 		
	Country	Value/Ra	ting		Country	Country Value/Ra
	Mexico	13.5	•		Gambia	Gambia 1.2
	Suriname	13.1	•		Iran	Iran 1.2
	Malaysia	12.5	•		Myanmar	Myanmar 1
	Angola	12.2	•		Swaziland	Swaziland 0.7
	Honduras	11.7	•		Zambia	Zambia 0.7
	Nepal	10.9	•		Tajikistan	Tajikistan 0.6
	Nigeria	10.1	•		Pakistan	Pakistan 0.5
	Cambodia	9.6	•		Yemen	Yemen 0.2
	Burkina	9	•		Algeria	Algeria O
	Faso	5			Burundi	-
	Ecuador	8.3	•		Cameroon	Cameroon O
	Sri Lanka	7.8	•		Chad	Chad 0
j	Lesotho	7.4	•		Cote d'Ivoire	
	Uganda	7.4	•		Gabon	Gabon o
	El Salvador	6	•		Guinea	
	Kuwait	5.9			Guyana	
	Rwanda	5.8			Haiti	,
	Mauritania	5.4			Philippines	
	Ukraine	5.4			Afghanistan	
	Guatemala	4.9			Belarus	-
	Paraguay	4.9			Benin	
	Ethiopia	4.8			Bosnia and	
	Malawi	3.9			Herzegovina	· · · · · · · · · · · · · · · · · · ·
	India	3.2			CAR	
	Madagascar	3.1			Congo, Dem.	/
	Kenya	3.1			Rep.	-
	Peru	2.9			Congo, Rep.	•
	Tanzania	2.9			Iraq	
	Lao PDR	2.7			Liberia	
	Bangladesh	-			Niger	· · · · · · · · · · · · · · · · · · ·
	Mali	1.9 1.8			Sierra Leone	
	Mozamb.	1.8			Sudan	
	Nicaragua					
	ivicaragua	1.3	-		Togo	10g0 11/a

Source : ITU (2015). Years : 2012-2015. Detailed metadata and quantitative thresholds used for each indicator are available online at www.sdgindex.org. Data refer to the most recent year available during the period specified.

13.9

How well are countries performing against the indicators that sit behind the SDG goals and targets?

SDG 9 Indicator Profile: Internet use

(NB. this table is from the SDG Index & Dashboards - Global Report)



Malaysia

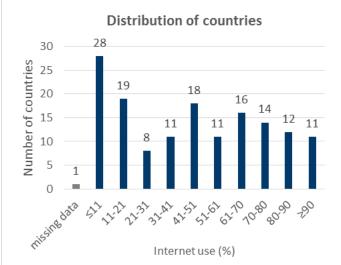
Poland

67.5

66.6

Internet use (%)

Country	Value/Ra	ating
celand	98.2	•
Norway	96.3	•
Denmark	96	•
Luxemb.	94.7	•
Netherlands	93.2	•
Sweden	92.5	•
Finland	92.4	•
UK	91.6	•
Qatar	91.5	•
Japan	90.6	•
UAE	90.4	•
USA	87.4	
Canada	87.1	•
Switzerland	87	
Germany	86.2	•
New	85.5	
Zealand	ر.ر	
Belgium	85	•
Australia	84.6	
Korea, Rep.	84.3	
Estonia	84.2	
		•
France	83.8	•
Singapore	82	•
Austria	81	•
Slovakia	80	•
Czech	79.7	
Republic		
Ireland	79.7	•
Kuwait	78.7	
Spain	76.2	•
Hungary	76.1	
Latvia	75.8	•
Lebanon	74.7	
Malta	73.2	•
Chile	72.4	
Lithuania	72.1	•
Slovenia	71.6	
Israel	71.5	•
Russia	70.5	
Oman	70.2	•
Cyprus	69.3	
Croatia	68.6	•
Macedonia	68.1	•
	6	



Bosnia and	60.8							
Herzegovina			Country	Value/Ratin	ng	Country	Value/Ra	ting
Albania	60.1	•	Suriname	40.1	•	Lao PDR	14.3	•
Belarus	59		Philippines	39.7	•	Pakistan	13.8	•
Brazil	57.6	•	Iran	39.4	•	Haiti	11.4	•
Venezuela	57		Bolivia	39	•	Iraq	11.3	•
Morocco	56.8	•	Guyana	37.4	•	Cameroon	11	•
Bulgaria	55.5		Thailand	34.9	•	Lesotho	11	•
Kazakhstan	54.9	•	Bhutan	34.4	•	Mauritania	10.7	•
Romania	54.1		Egypt	31.7	•	Rwanda	10.6	•
Serbia	53.5	•	El Salvador	29.7	•	Gabon	9.8	•
Colombia	52.6		Kyrgyzstan	28.3	•	Bangladesh	9.6	•
Turkey	51	•	Swaziland	27.1	•	Burkina	9.4	•
Dominican	49.6	•	Mongolia	27	•	Faso		
Republic			Sri Lanka	25.8	•	Cambodia	9	•
Costa Rica	49.4	•	Sudan	24.6	•	Mali	7	•
China	49.3	•	Guatemala	23.4	•	Afghanistan	6.4	•
South Africa	49	•	Yemen	22.6	•	Mozamb.	5.9	•
Georgia	48.9	•	Angola	21.3	•	Malawi	5.8	•
Vietnam	48.3	•	Zimbabwe	19.9	•	Togo	5.7	•
Moldova	46.6	•	Honduras	19.1	•	Liberia	5.4	•
Armenia	46.3	•	Ghana	18.9	•	Benin	5.3	•
Tunisia	46.2	•	Botswana	18.5	•	Tanzania	4.9	•
Panama	44.9	•	Algeria	18.1	•	CAR	4	•
Mexico	44.4	•	India	18	•	Madagascar	3.7	•
Jordan	44	•	Senegal	17.7	•	Congo, Dem.	3	•
Kenya	43.4	•	Uganda	17.7	•	Rep.		
Ukraine	43.4	•	Nicaragua	17.6	•	Ethiopia	2.9	•
Ecuador	43	•	Tajikistan	17.5	•	Chad	2.5	•
Paraguay	43	•	Zambia	17.3	•	Myanmar	2.1	•
Nigeria	42.7	•	Indonesia	17.1	•	Sierra Leone	2.1	•
Mauritius	41.4	•	Gambia	15.6	•	Niger	2	•
Jamaica	40.5	•	Nepal	15.4	•	Guinea	1.7	•
Cabo Verde	40.3	•	Namibia	14.8	•	Burundi	1.4	•
Peru	40.2	•	Cote d'Ivoire	14.6	•	Congo, Rep.	n/a	•

Source : ITU (2015). Years : 2014. Detailed metadata and quantitative thresholds used for each indicator are available online at www.sdgindex.org. Data refer to the most recent year available during the period specified.

pwc.com/globalgoals

At PwC, our purpose is to build trust in society and solve important problems. We're a network of firms in 157 countries with more than 208,000 people who are committed to delivering quality in assurance, advisory and tax services. Find out more and tell us what matters to you by visiting us at www.pwc.com.

This publication has been prepared for general guidance on matters of interest only, and does not constitute professional advice. You should not act upon the information contained in this publication without obtaining specific professional advice. No representation or warranty (express or implied) is given as to the accuracy or completeness of the information contained in this publication, and, to the extent permitted by law, PwC does not accept or assume any liability, responsibility or duty of care for any consequences of you or anyone else acting, or refraining to act, in reliance on the information contained in this publication or for any decision based on it.

© 2016 PwC. All rights reserved. PwC refers to the PwC network and/or one or more of its member firms, each of which is a separate legal entity. Please see www.pwc.com/structure for further details.