



Change in customs data selling practices

The following report may be of interest to:

Importers and exporters

Summary:

After temporarily stopping import and export data sales in the middle of 2021, the Customs Department has finally decided to permanently stop selling customs data to companies.

Previously, companies that wanted customs declaration data could buy it from Customs. But now, Customs has informed that companies should be responsible for their own records on goods passing through customs, which should be kept for at least five years according to Customs Act 2017 Section 63. Customs doesn't need to provide this service anymore.

From now on, it's likely that Customs will only sell overviews of import and export profiles to companies for the period they ask for, instead of selling import and export data by shipment.

This service is one of the alternatives when the company wants to consolidate its yearly import/export amounts. As the previous service is no longer available, companies should review their internal protocol on keeping import and export records for compliance reasons and consider reaching out to customs brokers to provide any necessary data. Companies are strongly advised not to rely on third parties, and should keep their own copies and all necessary documents

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