
News release

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PwC Vietnam and VNCERT enter into Strategic Partnership in Cyber Security Incident Response

Hanoi, 10 January 2018 – PwC Vietnam and the Vietnam Computer Emergency Response Teams (VNCERT) have entered into a strategic partnership in cyber security incident response for 2018-2020. The two parties signed a memorandum of understanding (MoU) to officialise this partnership on 10 January 2018 in Hanoi.

Accordingly, PwC Vietnam and VNCERT will work together to promote the development of national cyber security emergency response networks; strengthen training activities to raise the capabilities for timely response to information security incidents in Vietnamese organisations; further develop the market of information security services; and exchange information on new information security incidents, threats and attacks.

Speaking at the signing ceremony, VNCERT's Director Nguyen Trong Duong said:

“Incident response is crucial to ensuring information security and requires the collaboration and information sharing between many organisations and enterprises. Vietnam now has a nationwide network for cyber security emergency response, and as the national coordinator, VNCERT expects that all organisations will join hands in promoting incident response activities and ensuring network security. Our cooperation with such a prestigious and professional firm as PwC Vietnam will be one of the first steps towards forging a network of incident response that involves all organisations, with an aim to safeguard information security in Vietnam.”

Robert Trong Tran, Cyber Security and Privacy Leader at PwC Vietnam commented:

“As cyber attacks grow more complex and sophisticated, it has become a strategic requirement for all organisations to equip themselves with the necessary talent, processes and technology to resolve and respond to cyber security incidents. Cyber security incident response can be considered the last line of defence in the IT system, aimed at minimising the damage to the organisation should attacks happen.”

“Based on the international experience and local know-how of our expert team, we are committed to helping Vietnamese organisations build up professional, timely and effective incident response capabilities that follow international practices”, he emphasised.

Among others, PwC and VNCERT will cooperate in organising training courses and drills on a regional, national and international scale; standardising incident response practices; developing the market of information security products and services;...

In addition, both parties will coordinate in sharing cyber threat intelligence; developing professional working guidelines for problem rescue teams (CSIRT / CERT); establishing criteria for assessing and verifying the professional competence and ethical qualities of personnel involved in CSIRT / CERT.

Dinh Thi Quynh Van, General Director of PwC Vietnam said:

“The global PwC network is proud to be one of the pioneering professional services firms to offer information security solutions. We have assisted thousands of corporate and governmental clients



across the world to respond to cyber incidents and implement information security strategies over many years.”

“With that in mind, we firmly believe that the partnership between PwC Vietnam and VNCERT will produce many practical results and contribute to improving the information security systems of individual organisations and the nation as a whole,” she stated.

Notes to editors:

In a report released by Forrester Research in Q3 2017, PwC was named a worldwide leader in Digital Forensics and Incidence Response. PwC was also rated as a Vanguard Leader by ALM Intelligence for Cyber Security Consulting in 2017.

Find out more about PwC Vietnam’s Cyber Security and Privacy services [here](#).

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